Under no circumstances do we share personal information for any commercial or marketing purpose unrelated to the activation and delivery of Felix Smart Products and services without asking you first. Period. We do not rent or sell our customer lists. The following are the limited situations where we may share personal information:

* With your permission: We may share personal information when we have your permission. One example of this would be if you invite another user to access the Products on your account as an

additional authorized user. Another example is if you sign up for programs offered by our partners (e.g., energy or insurance companies); if you do this, we may share certain information with the partner. This could include things like your enrollment information and the activation status of your device. If you connect third party devices and services to your Felix Smart Products through the Works with Felix Smart program, you are shown information about any proposed exchange of data. Felix Smart or the third party will request your consent to these exchanges on your behalf and you can change your mind at any time. When you use third party products and services integrated with the Felix Smart Products, their own terms and privacy policies will govern your use of those products and services.

* For external processing: We have vendors, service providers and technicians who help with some of our processing and storage, including help to answer your questions. They may also assist with monitoring our servers for technical problems. These technicians (as well as Felix Smart employees) can access certain information about you or your account in line with this work but these technicians are not allowed to use this data for non-Felix Smart